

SHS' Housing Operations Committee

The HOC met for the first time this year on 6 March 2017. HOC is a sub-committee of the Management Board and considers more operational issues, providing challenge and input to services.

HOC is currently made up of two Board Members and four tenants:

- Adam Phippen, Chair of HOC
- Pam Norton, Board Member
- Chris Simpson
- Val Rollason
- Dot Allen
- Joy Hammond

The HOC members received an interesting presentation from Acuity regarding the results of our recent STAR (Tenant Satisfaction) survey. The results of the STAR survey will be shared with all tenants in our Spring newsletter. The HOC also considered a “refresh” of their remit going forward.

The next meeting will take place on Monday 19 June @ 5pm at Pat Shaw House. If you are interested in taking part, please contact Glynis Gatenby on 020 8642 1500 or e-mail glynis.gatenby@shsoc.org.uk

