



SHS introduces its new instant telephone interpreting service with Clearvoice interpreters and translators.

At times, it can be a bit of a challenge for tenants and SHS staff to converse when tenants don't have English as their first language. Usually family members, friends or advocates can help to translate, but when this isn't suitable, or possible, SHS staff can now access interpreting services from Clearvoice.

Clearvoice is a not for profit organisation and is a trading arm of a registered charity Migrant Help.

If you have any queries about this service, please contact your Community Housing Services Officer.