

Contacting Sutton Housing Society

Whilst the refurbishment works at our head office are being carried out, there have been some temporary changes to the telephone system.

When calling the office on 020 8642 1500, you will not be offered options to direct your call through to the various departments. All calls to this number will come through to reception and will be transferred accordingly. Should this line be engaged your call will automatically be transferred to the voicemail service where you can leave a message and the appropriate officer will call you back.

For efficiency of service, all our officers have direct dial contact numbers which are available from 9.00am – 5.00pm, Monday to Friday (where you will have the option of leaving a voicemail if your call is not answered) or you can contact them via email. Please see all details below:

	Title	Direct	Mobile	Email
Housing				
Ray Alder	Community Housing Services Manager	020 8661 5894	07525 910255	ray.alder@shsoc.org.uk
Lise Mellors	Community Housing Services Officer	020 8915 2954	07710 725205	lise.mellors@shsoc.org.uk
Martin Reddick	Community Housing Services Officer	020 8915 2955	07710 725204	martin.reddick@shsoc.org.uk
Charmaine Coombs	Community Housing Assistant	020 8915 2951	07710 725203	charmaine.coombs@shsoc.org.uk
Repairs				
Michael Kilkelly	Asset Manager	020 8661 5895	07710 095887	michael.kilkelly@shsoc.org.uk
Tracey Currie	Maintenance Admin Officer	020 8661 5891	- -	tracey.currie@shsoc.org.uk
Steve Smith	Compliance Officer	020 8661 5893	07714 229867	stephen.smith@shsoc.org.uk
Community Engagement				
Laura George	Community Engagement Officer	020 8915 2952	07791 754624	laura.george@shsoc.org.uk

	Title	Direct	Mobile	Email
Finance				
Michelle Easton	Senior Finance Officer	020 8661 5892	- -	michelle.easton@shsoc.org.uk
Daisy Bushby	Finance Assistant	020 8661 5892	- -	daisy.bushby@shsoc.org.uk
IT				
Stacey Smither	ICT Coordinator	020 8661 5892	- -	stacey.smither@shsoc.org.uk

Please call the Mole Valley Out of Hours service on 0300 369 0586 at all other times.

The refurbishment works to our offices should be completed by the end of February 2019 when the incoming telephone line will resume normal service.

We apologise for any inconvenience caused and thank you for your patience during this time.