

SUTTON SCOOP

Spring 2025

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In our winter edition, we shared the fantastic news that we were recognised as a Sunday Times best places to work. There is more good news to share (some of you may already know) in November 2024, Sutton Housing Society was named the UK's best older persons' landlord. This is a national award and a huge achievement for our small organisation!

At our March 2025 board meeting, the board approved the budget, including our key priorities for 2025/2026. Our new objectives for the year, with a few to mention include holding a sustainability workshop for our contractors, continuing our development aspirations to build and modernise our homes, as well as undertaking our latest tenant satisfaction survey (TSM) over the summer. The budget, which incorporates our planned maintenance works for the year includes a 'refresh' of our extra care scheme at Cloverdale Court. The site has also been identified for future development through scheme extensions, although this is several years away.

Three of our small team are now on maternity leave, our congratulations go to Michelle Easton, Yasmin Taylor and Stacey Smither-Moore – we wish them and their new arrivals well. Michelle and Stacey joined Sutton Housing Society over 10 years ago as apprentices.

To help us while they are on leave we have some 'interims' who have joined us, including some 'old' faces who have returned, who you may see around your scheme, if you do, please do say hello!

Over the coming year we plan to hold a board away day to review our 2022/2027 corporate plan and values, to ensure these remains fit for purpose, together with our corporate strategies. Over the last year, we did receive more complaints than usual and we recognise that in some areas we can improve our communication – we held an all staff team training session late last year to discuss our communication both externally and internally.

To recognise all our Pat Shaw award winners over the years, we have added a winners board in Pat Shaw House reception. If you are in the office, do take a look, there will be some names you know who have won this good neighbour award over the years!



Development update

14 Griffiths Close: new flat

Initially, we planned to convert the large existing flat into two self-contained flats. However, following further review, one flat will be completed and the second will be incorporated into the larger planned airspace development in the future. The refurbishment works are now underway. The works are due for completion in mid-July and have been undertaken by the contractors Serafin.

Peppermint Court

Consultation is underway with residents at Peppermint Court regarding the proposal to add two new homes to one end of the building.

Trickett House: 19 new flats and wider scheme improvements

The tendering process is progressing; we are actively engaging with contractors who have expressed an interest in the works. The proposed contractor will be selected on a cost/quality basis. The works are expected to take 25 months to complete and will be carried out in three phases, the enabling works, followed by the rear block and then the front block.

Once completed, this project will deliver 19 new self-contained one-bedroom flats, together with wider improvements such as additional parking, external works, a new entrance, new lifts, decorations, carpets and door entry system. The project will be funded by Sutton Housing Society with grant funding from the GLA.

Wandle Valley opportunities

We are continuing to explore new development opportunities at Wandle Valley to expand our general needs housing portfolio. We are in the process of reviewing our options for the whole site to ensure we create new homes for local people.

Other infill opportunities

We are working on feasibilities for other sites along with our airspace opportunities. We recognise that these small infill sites can also create much needed new homes – once we have more detailed feasibilities, we will share these with you and after the resident consultation is complete.



Stock condition surveys – who, what, why, where and when!



During this financial year, we will start a five-year rolling programme of carrying out more in-depth inspections of 20% of our homes each year. This will enable us to check the condition of kitchens, bathrooms, ceilings, windows and roofs etc.

We already have detailed information from the last inspections we carried out. We have also tried to keep the information up-to-date. However, we are introducing this rolling five-year inspection of all Sutton Housing Society homes.

Property Services Manager, Peter Toulson, is putting the programme in place with the intention of having the 'year 1' inspections carried out during this financial year. When we plan to visit your home (this is likely to be during the summer and autumn months), you will be notified in good time.

Please be aware that the inspector is not looking at your possessions or making any judgements on individuals; the inspections are to ensure that we correctly record when items will need to be replaced/renewed/re-inspected.

It is essential that the inspector is allowed into your home when the request is made and we would very much appreciate your co-operation with these inspections.

Should you have any questions about our plans, please contact Peter Toulson on **020 8642 1500** or email him at repairs@shsoc.org.uk

Community engagement

Our residents have enjoyed several events so far in 2025 and as spring turns into summer there will be many more to enjoy!

In January, we held a Burns Night themed Big Bingo at Trickett House with Scottish music and some Scottish inspired snacks plus some quotes from Robbie Burns adorning the lounge.

February was a busy month for Sutton Housing Society residents.

We held a LGBTQ+ History Month quiz at Peppermint Court.

To celebrate Valentine's Day, we held a food festival at Norman House. Entitled *For the Love of Food*, residents came with an array of delicious traditional dishes for everyone to enjoy.

We also held our first Bullseye darts competition at Griffiths Close. Residents were keen to throw darts, answer questions and win prizes!

Finally, we rounded off February with a sausage and mash and quiz afternoon at Trickett House. The food was cooked by one of the residents and the event proved popular with twenty residents attending.

Men's Club

The Men's Club, our joint venture with Sutton Befrienders, will celebrate its third anniversary this Summer. It is held the last Wednesday of the month and is a mixture of quizzes, lunches out and trips to local places of interest.

Creative Minds

The Creative Minds art sessions continue to be popular and provide a chance for residents to express themselves using various creative ways. Residents often find these sessions very therapeutic, so if you haven't attended before, please do come along.

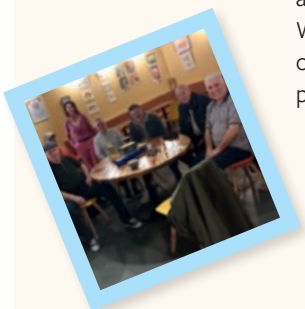
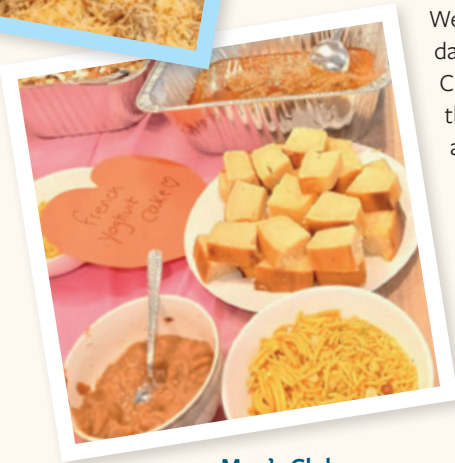
Keeping fit

If getting fit is your thing then we have chair-based exercise, Tai Chi and line dancing to choose from. From May 2025 there will also be *Music & Movement* – a fun packed session to some favourite tunes! The sessions are friendly, fun and free for Sutton Housing Society residents!

In the coming months please keep an eye out for upcoming events... When you are reading this, we will have just celebrated VE Day 80. We have the Rah Rah Theatre Company, who will be hosting their summer shows, *Rock Around the Clock* and *Thank You for the Music*.

All these events are advertised on our digital noticeboards and on the Sutton Housing Society app.

To find out more about our community engagement work, please contact Angie Holland at angie.holland@shsoc.org.uk or call her on 07791 754 624.



Keep updated

To keep updated on our events and activities please check the monthly calendars on the digital noticeboards as well as following us on our social media platforms.

 @SuttonHSociety

 [suttonhousingsociety](https://www.instagram.com/suttonhousingsociety)

165

RESIDENTS
NOW USING THE
SUTTON HOUSING
SOCIETY APP

All things digital

Monthly Wi-Fi cafés

Xavier Pamment has returned to cover Stacey’s maternity leave.

Xavier will hold the monthly Wi-Fi cafés at Dorothy Pettingell House, Trickett House, Peppermint Court and Griffiths Close. Look out for the dates and times, which are posted on our digital notice boards, Resident App and the events calendar on the ‘What’s on’ page of our website.

These sessions provide basic IT support, such as connecting to the Sutton Housing Society Wi-Fi, browsing the internet, downloading apps or help with setting up online shopping.

We have a ‘tablet loan’ scheme available where our residents can loan a tablet device from Sutton Housing Society free of charge, if they do not have a tablet of their own. If you join us at a Wi-Fi café, we can provide you with all the help you need to get you set up and started.

If there is not a Wi-Fi café at your scheme, transport can be organised to and from another scheme.

Wi-Fi

If you experience any problems with the communal Wi-Fi, please contact Social Telecoms on 01743 730 100, as they support our communal Wi-Fi and will be happy to help.

Over the next couple of years, we will be upgrading the communal Wi-Fi at our older peoples’ schemes to improve coverage.

Inter-scheme virtual quizzes

We plan to book some Kahoot quizzes throughout this year. Kahoot quiz questions are multiple choice and there is a short time limit on answering each of the questions, so the faster you answer the question, the more points you can get!

If you are interested in joining in with the quizzes, please look out for the posters on the digital noticeboards and resident app.

Our resident app

165 residents are now signed up to our app! The app is a quick 24/7 way to view your rent balance, report repairs and receive messages about what is going on at schemes.

You can download the App via:



Visit www.suttonhousingsociety.org.uk and find the useful registration guides.

Our residents gallery

If you would like access to the residents gallery on our website, just ask a member of staff for the password and they will be happy to provide this. The gallery includes albums of photos taken at our community events which you can download for your personal use.

If you would like more information about anything digital, please get in touch...



**Xavier Pamment,
ICT Coordinator**

T: 07512 327 771

E: xavier.pamment@shsoc.org.uk



Follow us on social media...



X: @SuttonHSociety



Instagram: [suttonhousingsociety](https://www.instagram.com/suttonhousingsociety)

149 

COMPLIMENTS
BETWEEN APRIL 2024
AND MARCH 2025

Compliments and complaints

11 

COMPLAINTS
BETWEEN APRIL 2024
AND MARCH 2025

(praises and grumbles!)

In the last financial year, 1 April 2024 to 6 April 2025, Sutton Housing Society received 18 service requests and 11 complaints, together with 149 compliments.

Praises

We received 149 compliments from across our resident group – around three quarters from residents living in our older people homes. The compliments relate to a number of service areas:

Sutton Housing Society colleagues	29
Contractors	4
Events	43
Service (including repairs)	28



OLDER PEOPLE'S HOUSING
HOUSING WITH CARE
GENERAL NEEDS
OTHER (EXTERNAL)



EVENTS
CONTRACTORS
SERVICE (INCLUDING REPAIRS)
SHS COLLEAGUES

Grumbles

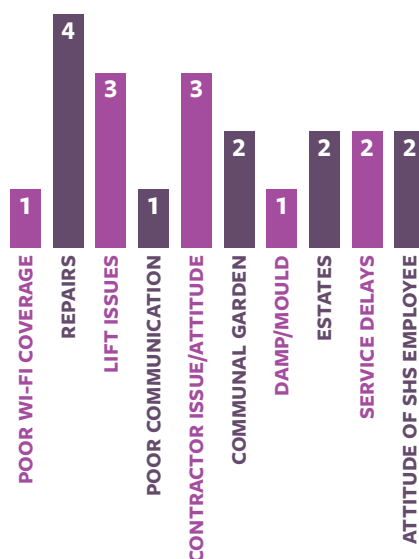
We saw an increase in the number of formal complaints received in the last financial year. The vast majority related to poor communication regarding our planned maintenance work as we did not keep residents up to speed with what was happening when delays occurred. Below is an outline of the service requests (pre-complaint), stage 1 complaints and stage 2 complaints received:

Service requests	18
Stage 1 complaints	10
Stage 2 complaints	1
Housing Ombudsman enquiries	0

Service requests

The 18 service requests have all been addressed. They do not have an outcome like complaints with 'complaint upheld' or 'complaint not upheld' as they require actions to be taken to avoid a complaint being made.

As can be seen in the chart below, the service requests were varied, covering a number of issues. These issues have all been addressed.



Complaints

Complaints are mainly issues that have not been addressed and/or resolved following a service request or previous contact.

The 10 stage 1 complaints are:

- **Property related: 9**
Margaret House x 2,
Peppermint Court x 2,
Old Brewery House x 3,
Norman House, Furlong Close.
- **Customer service: 1**
Old Brewery House. This complaint escalated to Stage 2 of the complaints procedure.

The property related complaints can be broken down as follows:

- **Peppermint Court:** Not upheld.
Location of gas meters.
- **Peppermint Court:** Not upheld.
Heating system.
- **Old Brewery House:** All three complaints were upheld.
Heating and hot water system not working as it should.
- **Margaret House:** x 2, both upheld.
Delays with the refurbishment work.
- **Furlong Close:** Upheld.
Outstanding repairs.
- **Norman House:** Upheld.
Delays with lift repairs.

Pets policy survey

The housing team has now completed the surveys with residents at the older people schemes (apart from Griffiths Close, Ronald House and Trickett House due to development plans/defects conditions) about whether residents would like to see a change to the pets policy, to allow cats and dogs.

Lancelot House is the only site to make a change. It comprises of a block of ten maisonette styles homes, where each property has its own front door with direct street access. Lancelot House has a different layout to other older people schemes, as there is a shared communal garden but no other shared spaces.

It is envisaged that this issue will be revisited in two to three years' time.



Fire safety in your home... a few reminders

Sutton Housing Society has a legal responsibility to keep residents informed about fire safety. In the winter 2024 edition of Sutton Scoop, all residents living in flats received their fire safety notice. Since then, the stay put policy and evacuation exercises have been completed in our older people's accommodation.

Fire safety reminders for all residents

- Test your smoke alarm(s) regularly.
- Do not smoke in bed.
- Do not leave cooking unattended.
- Do not charge any electrical equipment (bikes/scooters/phones/laptops) overnight or leave them unattended whilst charging.
- Do not leave appliances running overnight or when the home is unoccupied.
- Do not overload electrical sockets and switch them off when not in use.

If you live in a flat

- Do not tamper with the front door.
- Ensure that your front door automatically closes properly.
- Do not use door stops (or similar) on doors in the communal areas.
- Do not have a BBQ on the balcony .

Did you know...

According to research by BBC Watchdog Live, some children under ten are unable to hear the noise of a smoke alarm and may not wake up when the alarm is sounded.

Emollient creams can soak into clothing and are flammable. (This is particularly important if anyone in the household has mobility difficulties and is a smoker.)

You said

Part of our Be the body... initiative

We did

You wanted numerous changes made to the Repairs Policy

The Residents Charter Group reviewed the drafted new policy and made several recommendations – all of which were accepted and included in the new policy agreed by the Housing Operations Committee. This is available on our website.

You wanted to bring people together through friendship and share food from around the world and from different cultures

The 'Love of food' event took place in February at Norman House.





Meet the Residents' Charter Group

The Sutton Housing Society Residents' Charter Group evolved from the national *Together with Tenants* initiative. The aim of this initiative is to strengthen the relationship between residents and their landlords.

At Sutton Housing Society we developed a 'charter' that clearly sets out what residents can expect from Sutton Housing Society as their landlord. The Residents Charter Group monitors the charter and gets involved in a variety of issues and initiatives that impact on services and information for the benefit of all Sutton Housing Society residents.

The group is currently made up of volunteer residents from Griffiths Close, Kent Court, Norman House, Old Brewery House, Peppermint Court and Trickett House. The group has grown with around 12 regular attendees that meet each quarter.

During 2024/2025, the group:

- Monitored performance of the original charter and reviews feedback made by residents in the repairs surveys.
- Reviewed and made several recommendations to improve the (then drafted) Repairs policy. All recommendations were accepted and incorporated into the policy, which is now 'live' on our website.
- Reviewed reports of condensation, damp and mould and received summary (anonymised) information about the individual situations.
- Influenced the on-going work relating to sustainability (look out for the article in this edition of Sutton Scoop, largely written by the group).
- Continues to monitor Sutton Housing Society' progress with the better social housing review, another national initiative to improve standards in social housing.

If you are interested in getting involved with the Residents' Charter, please contact Glynis Gatenby on 020 8642 1500 or email glynis.gatenby@shsoc.org.uk

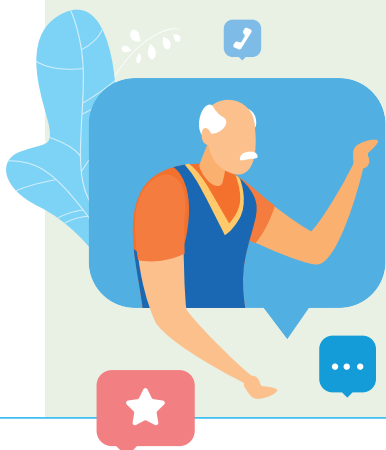
Our 2025 Garden competition and Pat Shaw Awards

Our annual garden competition will be coming up again this summer. More details to follow in the next few months, so get planting those bulbs and seeds! We would like to see a riot of colour and some plump veggies...

Alongside this will be the Pat Shaw Award, where residents can nominate a neighbour who goes 'that extra mile' for their community; it's a special 'hats off' to them for what they do.

Keep checking the boards and the resident app for updates and details of what is to come.

Here's to a fun-filled spring!



Who should you call?

At Sutton Housing Society we often promote our direct dial landline and mobile telephone numbers, so you can speak direct to a member of our team. However, recently we have made a move away from this and have promoted the use of the generic office landline number or our generic email addresses. This is to try to ensure that enquiries and calls are dealt with as quickly as possible.

From our 20 colleagues, 13 are out visiting residents, contractors, consultants, inspecting homes/sites for a good portion of their working week. This means that they are not always available to take calls, particularly when they have appointments with other residents.

We know how hard it can sometimes be to speak to the right person straight away and how frustrating this can become. This is why we are using more generic numbers to ensure all contacts are formally logged on our IT system and issued to the correct member of the team. If a call is made to the main office number, it will be logged and is traceable in the event of you not receiving a response.

Please remember that from your contact, if you have left a message, or sent an email, Sutton Housing Society will respond within the next working day to telephone calls and within five working days for emails and letters, although we try to respond more quickly when we can.

If you see a member of the team in your building or walking around the estate, please let them know about any repairs etc.

Call the office

T: 020 8642 1500

Our voicemail is checked every hour 9am – 5pm, Monday – Friday.

Email the office

E: hello@shsoc.org.uk

This email account is checked at least twice a day, Monday – Friday.

Report a repair

E: repairs@shsoc.org.uk

T: 020 8661 5891

T: 07874 866 352



And don't forget our app!

Remember, you can also use our resident app for general reports and enquiries.



InCommon intergenerational project

Sutton Housing Society have been working in partnership with InCommon, an organisation that partners older people's schemes with local primary school children to create intergenerational workshops.

The workshops are currently held at Norman House every month and began as a six-month contract, running from September 2024 – February 2025. We are so pleased to announce that the scheme will continue running until July 2025 and we are hoping to expand to another Sutton Housing Society scheme too.

So far, both residents and students have found the workshops fun, engaging and therapeutic, with wonderful interactions being witnessed.

If you are interested in getting involved with this programme please contact Angie Holland, Community Engagement Officer on **07791 754624**.

Be a good neighbour – be seen to go green!

The Residents Charter Group's most recent discussion was about sustainability and how to bring this into the mainstream with Sutton Housing Society residents.

Be more green

Residents liked the flier that was included in the winter edition of Sutton Scoop and the handy hints and tips this provided to make small changes to be 'more green'.

Laundries

The use of the laundries does seem to be a key issue of concern with many residents and Sutton Housing Society colleagues. Too many people are putting too few clothes in the washing machines and/or driers and using unnecessarily long programmes, leading to increased costs in electricity and water. This is an unnecessary waste of energy and money for residents at the schemes, who pay the service charges that cover these costs.



Lights

Another niggling issue for residents in the older people schemes, is the frequency of lights being left on in communal lounges, laundries and salons, when the rooms are empty – these additional utility costs soon add up.

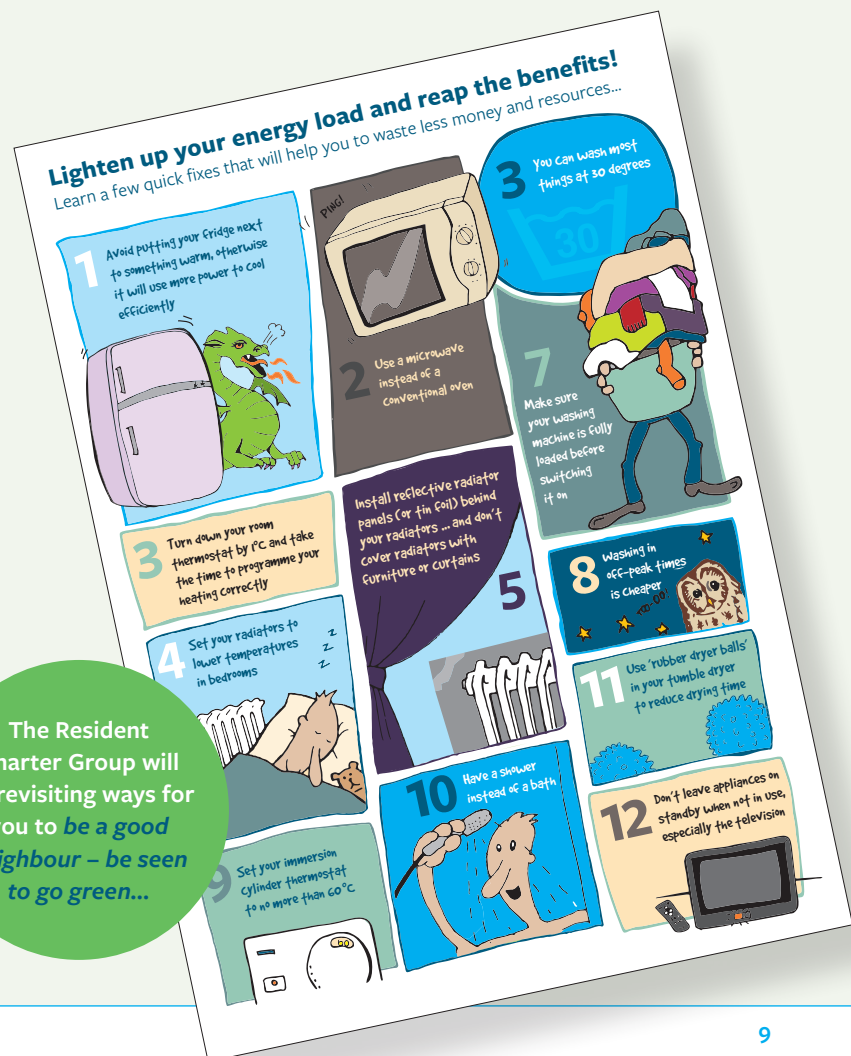
Nobody wants to pay more than they have to for their utility costs and just taking a moment to switch lights off if you're the last to leave a communal lounge or laundry, would help to reduce wasted electricity (and the associated cost).

Flood plain?

At the last Residents Charter Group meeting, the group was interested in whether Sutton Housing Society had homes in the flood plain within the London Borough of Sutton. Almost all Sutton Housing Society homes are in flood plain zone 1, meaning there is a low probability of flooding from rivers or the sea. Our homes at Wandle Valley and at Kent Court are in flood plain zone 3, with a high probability of flooding, although they have not experienced flooding issues for several years. These homes are near or adjacent to the river Wandle.

Emergency plan

Sutton Housing Society does have an 'emergency plan'. This plan outlines how Sutton Housing Society will respond to incidents such as flood or fire at individual sites. The plan does not cover much larger issues such as the whole area being flooded, as this is part of the local authority's emergency planning work.



Join the Residents Charter Group

If you are interested in joining the Residents Charter Group, please contact Glynis Gatenby at glynis.gatenby@shsoc.org.uk or telephone 020 8642 1500.

The Resident Charter Group will be revisiting ways for you to be a good neighbour – be seen to go green...



Need a Helping Hand?

Everyone needs a bit of help or support at one time or another and there are many organisations in Sutton that can offer help – perhaps by providing a grant to buy essential household items, such as an oven, or school uniform, or offering support or advice to help you address your concerns.

Below are some local organisations that you may wish to consider, if you need financial advice or support:

- Sutton Housing Society has a *Helping Hands* fund. This provides financial assistance of up to £500. Speak to your Housing Manager if you think this could help you.
- Sutton Information Hub for help and support with a variety of issues including welfare benefits – www.suttoninformationhub.org.uk
- Together for Sutton can be contacted on 020 8254 2616 or at togetherforsutton.org.uk
- Age UK can provide advice and support to older people. Contact them on 020 8078 0002 or info@ageuksutton.org.uk. Alternatively visit ageuk.org.uk/sutton/our-services/information-advice

These are just some of the organisations available within the London Borough of Sutton. To find out more, please visit the *Sutton Information Hub*, as outlined above.

Cloverdale Corner

Cloverdale Court continues to have a full programme of events ranging from: fish and chip suppers, movie nights, chair-based exercises and Creative Minds. Cloverdale residents are also invited to join in events/activities at the Friends of the Elderly day centre, located at Cloverdale Court.

In December 2024, a joint Christmas party for residents at Cloverdale Court and clients at the day centre, with the invite extended to family and friends, was a great success. So much so, we are already planning to hold a joint Christmas party this year.

The Rah Rah Theatre Group performed Little Red Riding Hood and Rah Rah Jingle Bell Singers gave a concert.

The biggest success we have had with residents and our joint working with clients from the day centre, is forming a choir known as *The Warblers*. The choir performed at the Cloverdale Court Christmas party and has brought such joy that we now have new members, which is great news.

Spring is here!

Volunteer John from Trickett House has been working hard in the Cloverdale Court gardens and we are really looking forward to seeing the garden in bloom, and to entering the Garden Competition 2025!

Residents have spotted Blue Tits nesting in the bird box too!



Employee news: changes, moves and updates!



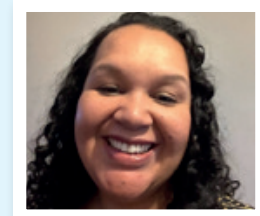
We welcomed the return of **Steve Smith**, on a part-time basis to assist the property team with various inspections needed across your homes, and mainly to manage the 20% stock condition survey programme.



We also welcomed back **Xavier Pamment**, on a part time basis, to cover maternity leave for Stacey, the ICT Coordinator.



We said a fond 'farewell for now' to **Yasmin Taylor**, our Lettings Officer and to **Stacey Smither-Moore**, who are both now on maternity leave.



We welcomed **Marie-Claire Newman** as our interim Lettings Officer.

Update: communal heating and hot water



Sutton Housing Society provides heating and hot water systems at seven of its older people schemes. Until recently, social housing landlords have reported to the government on the number of communal heating systems, the type of systems, capacity of systems, number of homes on communal systems etc. However, the government is transitioning these responsibilities to OfGem.

OfGem is taking on responsibility for monitoring communal heating systems (also known as heat networks or district heating systems) and is introducing new regulations and good practise for owners/operators of heat networks over the next couple of years. In effect, OfGem is introducing customer standards and work practises, similar to those that apply to companies such as British Gas, to social housing landlords.

It is a positive move for residents to ensure that if they have their heating and/or hot water supplied to them by the landlord, the landlord is held accountable for the provision of the services – and for failures that occur. There is a lot of new regulation being introduced over the next 18 – 24 months that may impact how we address issues relating to the communal heating systems.

From 1 April 2025, the Energy Ombudsman took on responsibility for addressing complaints relating to the heat network. Residents must still have exhausted the landlords complaints procedure before they can escalate a complaint to the Energy Ombudsman. However, residents can choose to pursue their complaint with the Housing Ombudsman should they wish. It's one or the other, not both!

From 7 April 2025, new residents moving to a scheme with a communal heating system, will have a heat supply agreement issued to them. This outlines both Sutton Housing Society' and their responsibilities towards the heat network.

Watch out for information and updates relating to heat networks in the coming months.

Should you have any queries, please contact Glynis Gatenby on **020 8642 1500** or email **glynis.gatenby@shsoc.org.uk**.

The Energy Ombudsman

From 1 April 2025, residents living in buildings with communal heating systems can take any new heating complaints to the Energy Ombudsman.

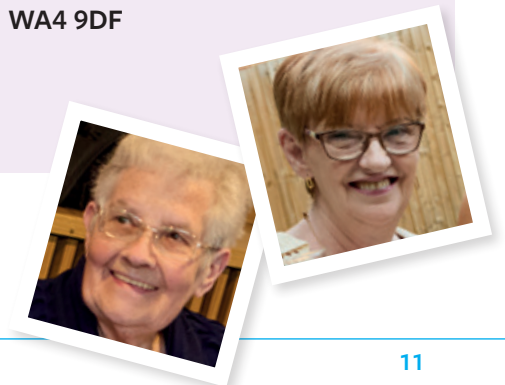
The Energy Ombudsman expects you to follow the Sutton Housing Society complaints procedure, before contacting them, if you remain dissatisfied.

How to contact the Energy Ombudsman

Call:
0330 440 1624

Email:
enquiry@energyombudsman.org

Send a letter:
**Energy Ombudsman
PO Box 966
Warrington
WA4 9DF**





Easy ways to pay

If you are experiencing problems with paying your rent, please speak to Lise or Kelly, your Housing Manager, as soon as possible. They are here to help and will provide practical assistance and advice on what support may be available to you. Remember, don't miss your rent payments, or you risk losing your home.

Ways to pay your rent



Direct Debit

The easiest and most worry-free way for all residents to make regular rent payments. It is also the most efficient method for us to collect your rent.

We currently collect by Direct Debit on the following dates: 1st, 8th, 15th and 22nd of each month.

Direct Debit payers are covered by the Direct Debit Guarantee and can cancel at any time by contacting their bank.



Allpay rent payment card

This method allows you to choose when to pay. You apply to SHS for a card and can pay by:

- **Cash** – at the Post Office or anywhere displaying a PayPoint sign.
- **The Post Office** also accepts debit card and cheque payments.
- By debit card from your **bank account** – with your Allpay card, by phone, online or using the Allpay payment app; which is free to download.

T: 08445 578 320
www.allpay.net



The Allpay rent payment card has no monetary value and Allpay.net Limited has no record of account balances.

All queries should be directed to the Housing Team on 020 8642 1500.

Lise Mellors

Housing Manager
T: 020 8915 2954
E: lise.mellors@shsoc.org.uk

Kelly Steers

Housing Manager
T: 020 8915 2955
E: kelly.steers@shsoc.org.uk

Got some news you'd like to share? Please get in touch!

Sutton Housing Society

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Tel: 020 8642 1500
Email: hello@shsoc.org.uk



www.suttonhousingsociety.org.uk

Sutton Housing Society

Do you have a minute?

We are excited to announce that Sutton Housing Society has been shortlisted by the SECBE London and South-East Constructing Excellence awards for our “*Regeneration and Conservation*” project at Ronald House, where we developed an additional six new one-bedroom flats and carried out upgrades throughout the scheme including a new lift, providing much needed housing in the London Borough of Sutton.



Before



After

The People’s Choice award is open for public vote and we would appreciate you taking the time to vote for us. Just follow this link

<https://ce-awards.co.uk/finalists/>

and vote for your finalist:

People’s Choice Award

The People’s Choice Award is a special award decided by the public. All finalists are eligible. Please use the voting button to vote for your finalist.

This award is a special SECBE category and does not go through to the National Awards.

Only one vote per category and IP address will be counted

Voting closes: 17:00 19th June 2025

Vote for your finalist

You will find “Ronald House” under the Regeneration and Conservation heading – please click the circle and “Submit vote” at the bottom of the list.

Thank you