Sutton Housing Society

Purpose

We remain true to our roots as an independent provider of affordable homes, where people can thrive, live in comfort and security.

Ambition

Here for good, enabling happy lives.

Values

Accountable
We take personal responsibility to get things done well in a timely manner.

Kind
We are thoughtful, caring and empathetic in all that we do.

Personal
We are accessible, with a passion to deliver a truly individual service.

Listen
We can only improve by hearing what you say, being attentive and valuing your views.

Enjoy what we do
We promote work life harmony and seek to create a positive, happy environment for our residents.

Bold
We seek opportunities to improve and enhance our organisation, taking on challenges and being creative.

Sutton Housing Society

Our five themes

To achieve our ambition, we have five themes for 2026/2031...

Our homes

- Provide quality affordable homes for older people in Sutton.
- Offer homes that all our residents are proud to live in.
- Ensure our homes are safe and sustainable.

Our residents

- Listen to our residents.
- Be easy to deal with.
- Be responsive to our residents.

Our communities

- Engage with the local community to make a positive contribution.
- Nurturing a sense of belonging.
- Be proud and recognised for what we do.

Our people

- Ensure our people enjoy what they do.
- Have a great team in place to achieve our ambition.
- Confident to be bold in our decisions and outlook.

Our resources

- Remain financially stable and well governed.
- Place quality at the heart of all we do.
- Deliver value for money.